

UHSussex Response to Warning Notice Maternity & Surgery

18th January 2022

တ

UHSussex response to the CQC Warning Notice



- The CQC made an unannounced focussed inspection of Maternity Service and Surgery in the Royal Sussex County Hospital on 28th September 2021
- The CQC issued a Warning Notice which identified four areas that the Trust was required to make significant improvements in by 3rd December 2021:
 - Safe storage and administration of medicines in maternity
 - Safe, secure and contemporaneous medical records in maternity across the trust
 - Infection prevention and control in surgery at RSCH
 - Assessing and responding to risk
- The Trust provided a comprehensive response to these concerns on 6th April (response attached)
- It also identified a further two areas that required significant improvement by 29th April 2022:
 - Lack of sufficient numbers of suitably qualified staff to deliver safe services
 - Good governance
- The Trust is addressing these concerns and will achieve the improvement required across all areas no later than 31st March 2022
- An ICS led System Oversight Meeting, includes all key stakeholders and meets monthly to track and assure delivery of UHSussex Improvement Plans

CQC Feedback to Trust's response to the Warning Notice



The Trust has received feedback from the CQC on our response to the Warning Notice submitted 3rd December 2021

The CQC has:

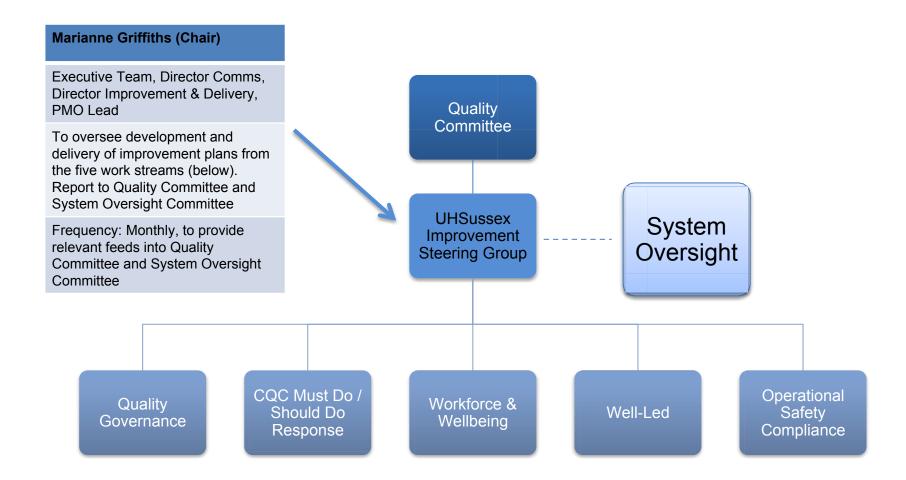
- Confirmed that the action plan clearly addresses the breaches in regulation and all other areas of concern identified during our inspection
- Recognises the steps the Trust is taking to ensure improvement actions are embedded within the timeframes set out in the Warning Notice
- Requested three amendments to the action plan:
 - A specific time frame allocated for each action
 - A visible review date recorded
 - A responsible/named individual recorded against the actions

The Trust has made these amendments which are reflected in the following slides

The Trust has also undertaken other improvements, which includes introduction of a new Executive role (agreed by Board 6th January 2022) to provide strengthened governance in the Trust, as well as immediate actions undertaken around a specific HR issue following original CQC visit.

UHSussex Improvement Governance Hospitals Sussex





3

Workstream Structure and Scope



Quality Governance

Oversee development and delivery of improvement trajectories for all elements of the Quality Governance system compliance – Incident Management, Complaints, clinical guidelines, Audit, NICE, risk management, CQC compliance (check and balance to ensure groups Surgery East and Maternity Improvement Groups are achieving trajectories),

Develop approach to Trust wide learning and track delivery of improvement plan

Complete integration of Quality Governance system including feed in from the Divisions

Oversee maturity improvement of the Divisions

CQC Must Do / Should Do Response

Comprehensive response and evidence for all Must Do, Should Do. Track improvement trajectories and report against these

Workforce & Wellbeing

Develop improvement trajectories and track progress for STAM and appraisal compliance.

Develop approach to workforce deployment model and roll out plan based on agreed risk based prioritisation

Cultural improvement and engagement

Well-Led

Oversee completion of KLOE gap analysis, improvement plans and evidence

Operational Safety Compliance

Develop standard operating procedure and roll out plan for Safety Huddles, MSS, Environmental Safety and Drug Storage Audit

Determine most appropriate reporting and escalation mechanism and how to integrate with BAU and Quality Governance System

Track compliance and agree remedial actions

edial actions

Next Steps



Work will continue to monitor and deliver improvements in Maternity and Surgery East identified areas, according to Warning Notice requirements as well as items contained in the Final CQC Reports.

Whilst addressing specific items that were raised in the Warning Notice, the Trust is also ensuring that it takes each learning and ensures compliance across the whole Trust. Recognising that January 2022 will be primarily managing Covid surge, a series of deep dives have been scheduled for February – April on the following topics:-



These will enable the Trust to ensure that compliance actions are clearly in place, supported and working well, and embedded into business as usual activities. Where there remain any areas requiring additional support, resources will be identified to ensure support is maintained until embedding.

Other key actions in January/February include

- Arefreshed focus on IT infrastructure, to ensure items such as bandwidth capacity and capability are being effectively managed and rolled out as required across UHSussex, in line with investment plans
- Deligial learlest and representation of new columnoders. Trust to ensure all relevant local clinical guidelines are updated with electronic management solutions identified practitioners.