



University Hospitals Sussex  
NHS Foundation Trust

# **UHSussex Response to Warning Notice Maternity & Surgery**

**18th January 2022**

# UHSussex response to the CQC Warning Notice

- The CQC made an unannounced focussed inspection of Maternity Service and Surgery in the Royal Sussex County Hospital on 28<sup>th</sup> September 2021
- The CQC issued a Warning Notice which identified four areas that the Trust was required to make significant improvements in by 3<sup>rd</sup> December 2021:
  - Safe storage and administration of medicines in maternity
  - Safe, secure and contemporaneous medical records in maternity across the trust
  - Infection prevention and control in surgery at RSCH
  - Assessing and responding to risk
- The Trust provided a comprehensive response to these concerns on 6<sup>th</sup> April (response attached)
- It also identified a further two areas that required significant improvement by 29<sup>th</sup> April 2022:
  - Lack of sufficient numbers of suitably qualified staff to deliver safe services
  - Good governance
- The Trust is addressing these concerns and will achieve the improvement required across all areas no later than 31<sup>st</sup> March 2022
- An ICS led System Oversight Meeting, includes all key stakeholders and meets monthly to track and assure delivery of UHSussex Improvement Plans

# CQC Feedback to Trust's response to the Warning Notice

The Trust has received feedback from the CQC on our response to the Warning Notice submitted 3<sup>rd</sup> December 2021

The CQC has:

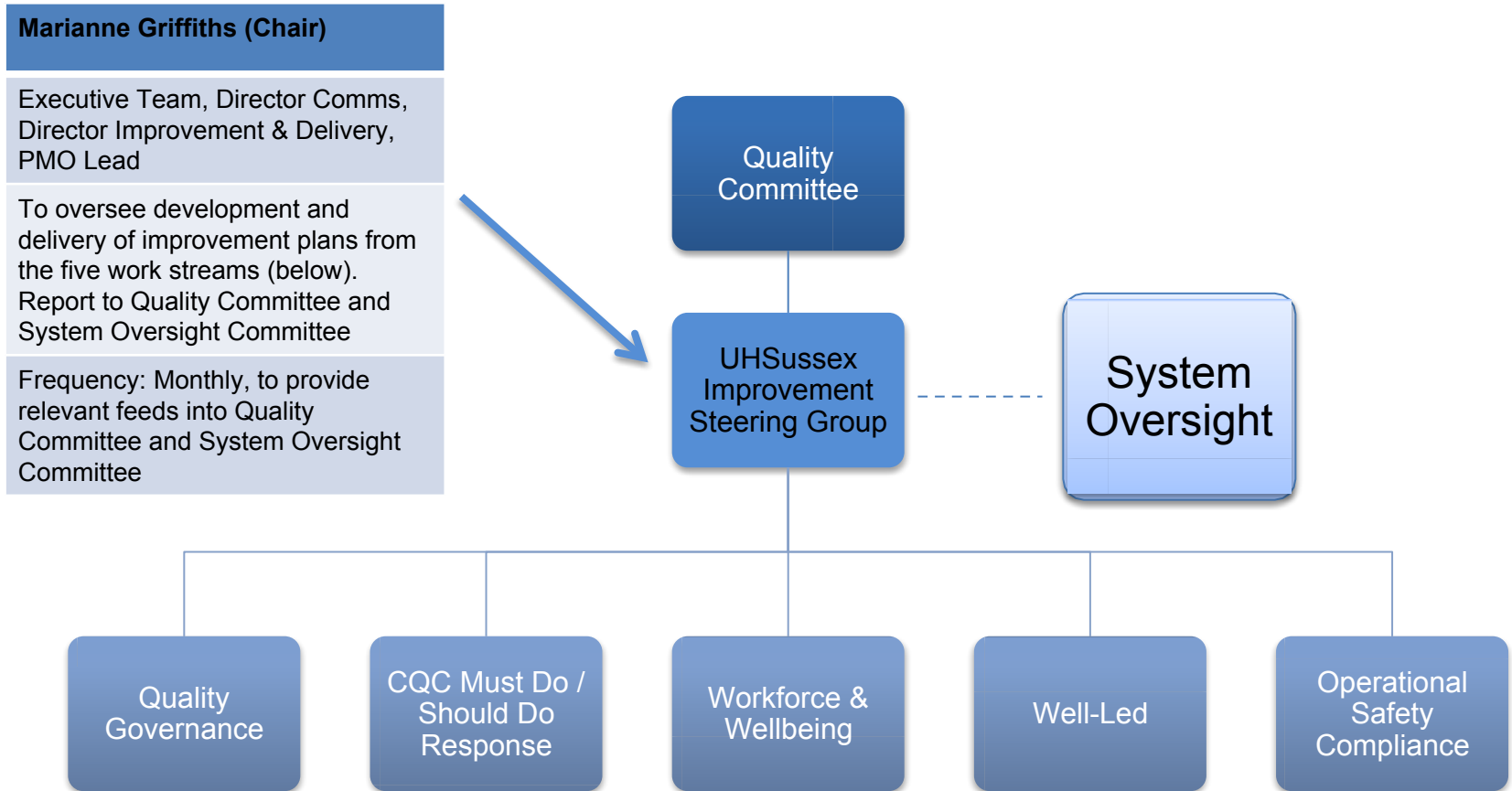
- Confirmed that the action plan clearly addresses the breaches in regulation and all other areas of concern identified during our inspection
- Recognises the steps the Trust is taking to ensure improvement actions are embedded within the timeframes set out in the Warning Notice
- Requested three amendments to the action plan:
  - A specific time frame allocated for each action
  - A visible review date recorded
  - A responsible/named individual recorded against the actions

The Trust has made these amendments which are reflected in the following slides

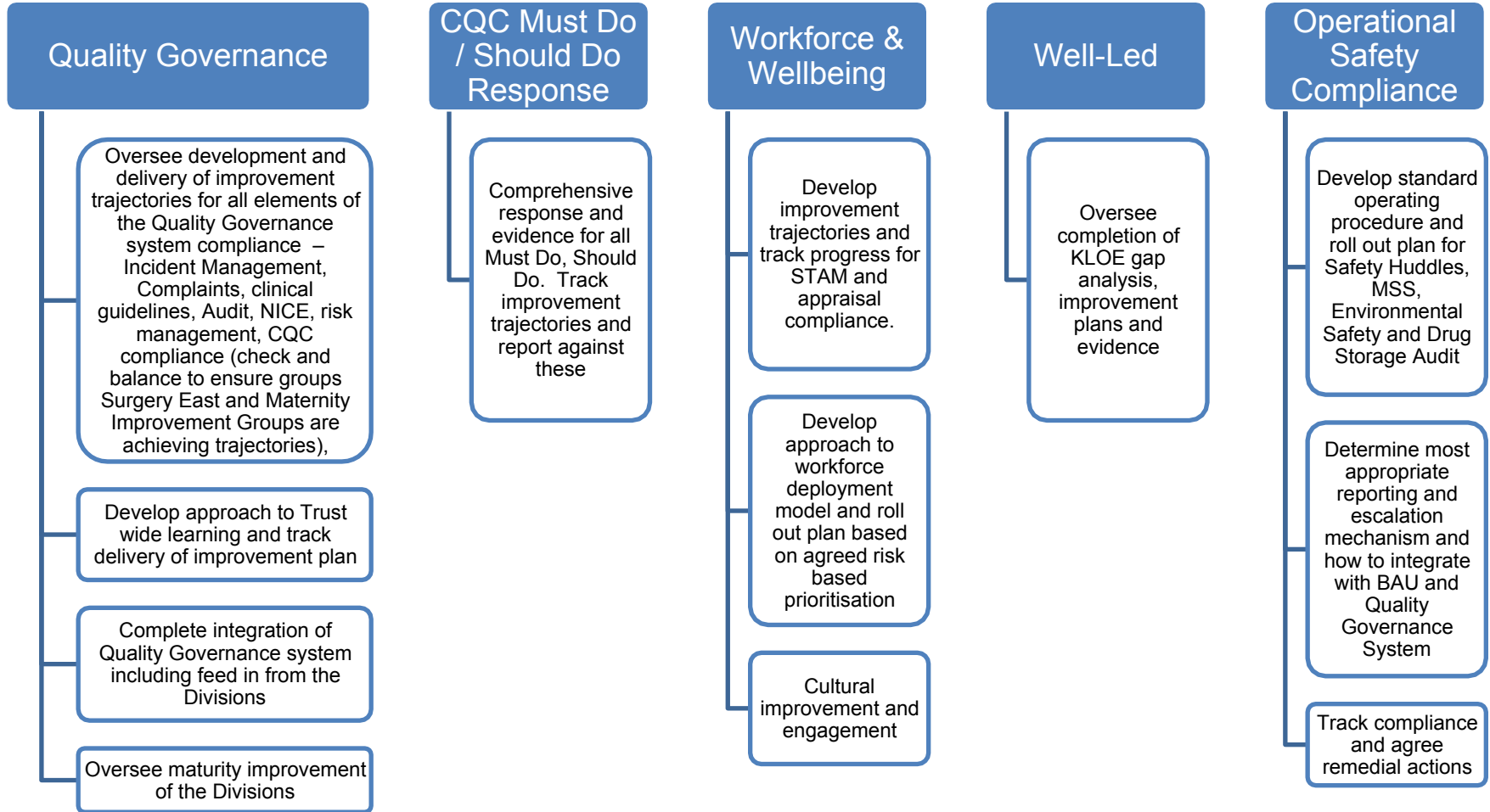
The Trust has also undertaken other improvements, which includes introduction of a new Executive role (agreed by Board 6<sup>th</sup> January 2022) to provide strengthened governance in the Trust, as well as immediate actions undertaken around a specific HR issue following original CQC visit.

# UHSussex Improvement Governance

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# Workstream Structure and Scope

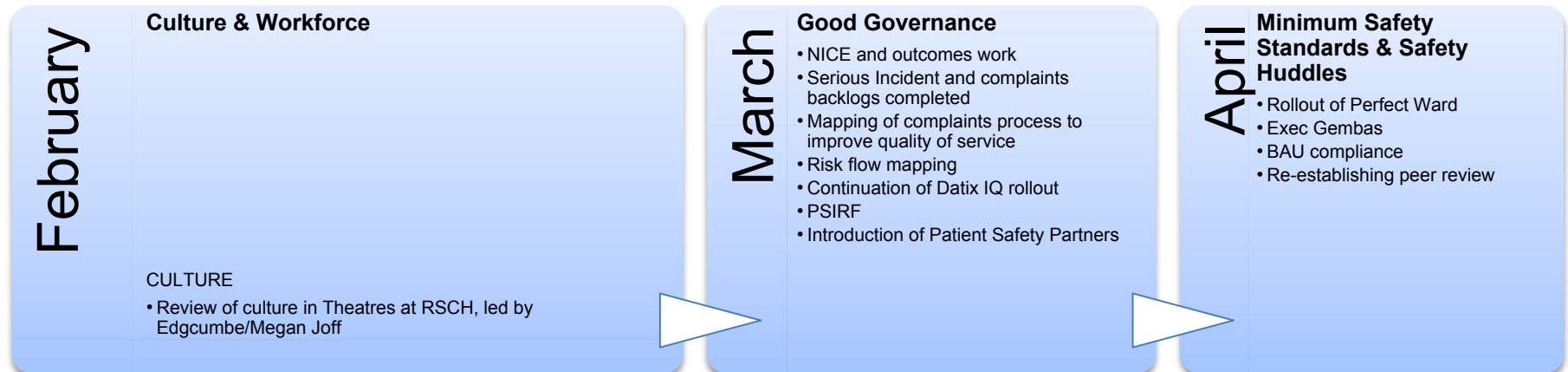


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# Next Steps

Work will continue to monitor and deliver improvements in Maternity and Surgery East identified areas, according to Warning Notice requirements as well as items contained in the Final CQC Reports.

Whilst addressing specific items that were raised in the Warning Notice, the Trust is also ensuring that it takes each learning and ensures compliance across the whole Trust. Recognising that January 2022 will be primarily managing Covid surge, a series of deep dives have been scheduled for February – April on the following topics:-



These will enable the Trust to ensure that compliance actions are clearly in place, supported and working well, and embedded into business as usual activities. Where there remain any areas requiring additional support, resources will be identified to ensure support is maintained until embedding.

Other key actions in January/February include

- Refreshed focus on IT infrastructure, to ensure items such as bandwidth capacity and capability are being effectively managed and rolled out as required across UHSussex, in line with investment plans
- Detailed planning to allow the Trust to ensure all relevant local clinical guidelines are updated with electronic management solutions identified
- Listening events in Maternity (monthly)
- Engagement events in Surgery (monthly)